



## **Agenda**

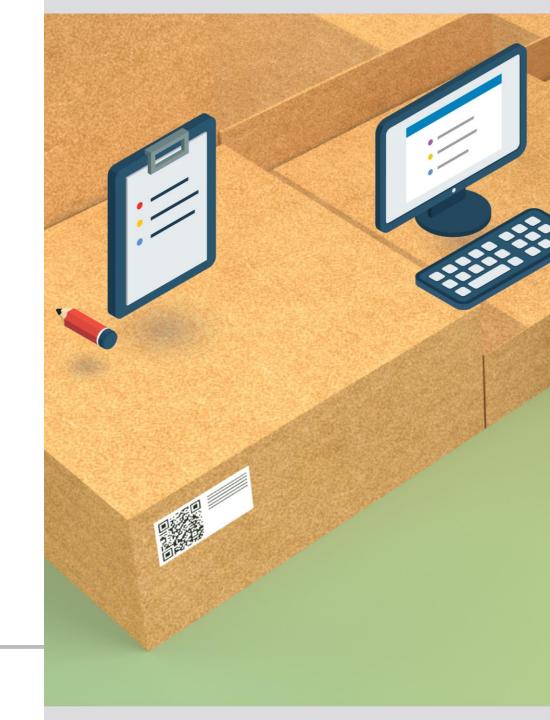
- 1. What's the problem and challenges we have in NZ?
- 2. What are the symptoms we see and hear
- 3. What are the benefits we see and hear when developing people in Digital Capability and Confidence
- 4. Our solutions to the problem so far
- 5. How can you help your people



## What's the problem we're solving?

## Problem / Challenges

- Speed of change in technology Industry 4.0
- Ageing workforce
- Workplace literacy challenges in NZ 1 in 4
  adult New Zealanders struggle with some
  form of literacy need in their everyday life
- Digital confidence
- Digital capability



# What are the symptoms we are seeing and hearing

#### **Symptoms** Fear of feeling **Knowledge of** embarrassed by common tools and peers what they do **Trust with** Stepping into the engaging with the

unknown



internet

What are the benefits we see and hear from enabling learners

## **Benefits**

Empowerment to engage with digital tools at home and work

Keeping people in jobs

Confidence to try and problem solve

Shifting the language in organisations around digital skills and tools



### Solutions so far

## Solutions to the gap

- 1. Address any Workplace Literacy challenges you have with your people
- 2. Assess your workforce against a digital capability and confidence assessment to identify where your people are at and what support they can access
- 3. Support your people through a learning journey of either:
  - Digital Skills Shift Developed in 2020 and currently being facilitated all over NZ within manufacturing with Micro Credential
  - 2. Advanced Manufacturing Currently in final stages of development with pilot across October and November 2022 and available from beginning of 2023
- 4. Contact <a href="mailto:info@thelearningwave.com">info@thelearningwave.com</a> for more info



